December 17, 2002

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, CA 90012

Dear Supervisors:

## TECHNICAL CORRECTIONS TO UNION-SPONSORED CAPE/BLUE SHIELD MEDICAL PLAN

#### Joint Recommendation With Director Of Personnel That Your Board:

1. Approve corrected California Association of Professional Employees (CAPE)/Blue Shield plan changes and approve proposed rates and benefit coverages for the period January 1, 2003 to December 31, 2003, as shown on Exhibit I.

#### PURPOSE OF RECOMMENDED ACTION

The purpose of the recommendation is to implement technical corrections to the CAPE health plan as requested by CAPE.

#### **JUSTIFICATION**

The changes are requested by CAPE and are necessary to maintain medical plan coverage for out-of-state CAPE/Blue Shield subscribers.

#### <u>Implementation of Strategic Plan Goals</u>

The recommendations are consistent with the principles of the Countywide Strategic plan to promote the well-being of County employees by offering comprehensive benefits.

The Honorable Board of Supervisors December 17, 2002 Page 2

#### FISCAL IMPACT/FINANCING

None.

#### FACTS AND PROVISIONS/LEGAL REQUIREMENTS

On September 17, 2002, your Board approved medical plan rates and benefit coverage changes for County and Union-sponsored medical plans for the period January 1, 2003 through December 31, 2003. Subsequently, CAPE advised us of the need to correct their point-of service (POS) medical plan offerings by adding an alternative PPO for employees residing outside California.

The PPO plan will be available only to those participants residing out of state, who are active employees or receiving continuation of their benefits through COBRA. The proposed PPO benefits are a standard Blue Shield product for out of state coverage but are different than the current CAPE benefits. However, it is important to note that premium rates remain the same as the current CAPE Blue Shield POS plan. Premium rate and benefit coverage details are shown in the attached materials supplied by CAPE.

Respectfully submitted,

DAVID E. JANSSEN Chief Administrative Officer MICHAEL J. HENRY Director of Personnel

DEJ:MJH MH:dl

Attachments (1)

c: Auditor-Controller County Counsel



December 5, 2002

Ms. Marian Hall
Employee Benefits Division
County of Los Angeles
Department of Human Resources
3333 Wilshire Blvd., 10<sup>th</sup> Floor
Los Angeles, CA 90010

RE: CAPE/Blue Shield medical coverage for out-of-state participants

Dear Ms. Hall:

As requested, enclosed is the plan summary for the PPO plan for out-of-state participants that elect a CAPE/Blue Shield plan, to be effective 1/1/03.

If you need further information, please let me know, thank you.

Sincerely,

Andrea Whalen

Benefits Coordinator

Aldrea Whalen

ANNETTE M. BROWN
DEC 0 6 2002

\$615.00

2003 Raies: Employee + ! Employee + ! Employee + 2 or more

# 2003 CAPE/Blue Shield PPO for Out-of-State Participants

|  | 180 (009)  | THE REPORT OF THE OWNER WAS ASSESSED.                                 |
|--|--|---|
| <b>操作。1000000</b>                                |  |   |
| を は  |  |   |
| Type of Plan                                     |  | AB Participants   |
| Who is Eligible                                  |  | \$250 per person; \$500 per family maximum (companies the recovers    |
| Jeductible                                       | of terming to the contract of  | and Out-of-Network)   |
|  |  | After deductible, you pay a maximum of                                |
| A course   |  | \$10,000 per person; \$20,000 per family (combined in-received        |
| Mariament America                                |  | and Out-of-Network, copayments do not supply)                         |
| Off-or-potest trajectoria                        |  | 16,000,000 (combined la-Network and Out-of-Network)                   |
| Lifetine Maximum Benefit                         | 16,000,000 (combined in-Network and Out-or-received.)  |   |
|  |  |   |
| PREVENTIVE CARE                                  |  | No course   |
| Transactations                                   |  | No course   |
| D. J. C. Desible Hanche                          |  |   |
| Capacine and |  | NG CONDICT  |
| VINCE CAR  |  |   |
|  |  |   |
| MEDICALLY PELESSANT                              | 7  | 80% sher dedictible   |
| Ambelance  | BUT ELECT COLOMBIAN CO. COLOMBIAN CO. CANDISCI 10 (Echechible)   | 60% after dedectible  |
| Doctor Office Visits                             |  | 80% after \$50 copayment (walved if admitted-not studies to accompany |
| Respector Room                                   | THERE (WELVEST IN MALMENT AND  | 60% after deductible, certier max payment \$420 per day               |
| Mountal Care                                     | 80% net deductible   | And a fine deductible   |
| Calendar   | 80% after deductible   | 0. 4-4. with  |
|  | 80% after deductivite  |   |
| Series   |  | 60% alice detailers   |
| X-Ray & Lab Tests                                | (leverage of a feet of the fee | Covered for emergencies only  |
| Prescription Drugs                               | \$10 (generally, \$10 (terminal trainey, \$00 (100))   |   |
|  |  |   |
| MENTAL BEALTH CARE                               |  | Na concred  |
| 14 Comment 12 and Startion                       | \$250-in for non-severe pel-thindric care, maximum 20 Visits   | And the Author Concession resolvishing Care                           |
| MEAN LANGE CONTRACTOR                            | \$25/vici for serece psychistric care  | A CONTRACTOR OF STREET  |
|  |  | Photo April 1   |
|  | A. C.  | 60% after deductible, carner max payment and per my                   |
| Mental Heath-Inpatient                           | the state of the s |   |
|  |  |   |
| OTHER PLAN BENEFITS                              |  | 60% after deductable, Maximum 12 corpained wisits per calendar year   |
| Chiromactic Care                                 | S2S/visia, Maximum 12 constanted visits per careacal year  | 40%, after deductible. Maximum 20 combined visits per calcular year   |
| Account the Services                             | \$25/vieit, Maximum 20 combined visits per calendar year   | and an electrodist franci be presultantized)                          |
|  | 10% after declaratible   | SOUR MILL OCCOUNTS  |
| Home receipt one                                 | (combined 100 visits ner calcudar year)  | (combined two visits per languages)                                   |
|  | Took took  | Not covered unless sumonized by Bilte Sunch                           |
| Hospice Care                                     | 1,00%  | 60% after deductible  |
| Provided Therapy                                 | \$25/visil   | 60% after deductible (combined 100 days per calendar year)            |
| Chilly Avedus Pacility                           | 80% often deductible (combined 100 days per calconal year)   |   |
| SAUDO TANAMAN SAUDO                              |  |   |



September 17, 2002

Ms. Sandy Erickson
Dexheimer-Erickson Corporation
1149 So. Broadway
Suite B-1030
Los Angeles, California 90015

Re: CAPE – Out of Area PPO Plan

Dear Sandy:

As we discussed, the current POS Plans offered by CAPE do not provide coverage for employees who live out of state (service area). We have recently discovered that we have active employees or COBRA participants currently residing out of state

We do not want to disrupt coverage for those individuals so we will allow them to stay on the CAPE sponsored POS through the end of the year – December 31, 2002. Effective January 1, 2003 they will have to move off the plan.

To provide an alternative for these individuals, attached is a proposed PPO plan effective January 1, 2003. It would only be offered to those employees who live out of state and not any members who reside in the state of California. We are offering a PPO benefit with commensurate rates to the POS plan offering as the County system cannot handle a different set of rates other than that of the current POS plans. Those employees can continue to stay on the PPO plan until they leave or their COBRA expires.

Please review the proposed plan and let me know if you have any questions.

Sincerely,

Carolyn H. Singer Senior Account Manager

Cc: Denise Hammond

### **CAPE**

# \$250 Deductible PPO 80/60 \$25 Copay Plan January 1, 2003

Highlights: \$250 deductible, \$10/\$15/\$30 prescription drug card

THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND IS A SUMMARY ONLY. THE EVIDENCE OF COVERAGE AND PLAN CONTRACT SHOULD BE CONSULTED FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS.

| DEDUCTIBLES (all and ideas)  | EFITS AND LIMITATIONS.              |   |
|--|-------------------------------------|---|
| DEDUCTIBLES (all providers combined)  Benefits marked with an asterisk (*) are NOT subject to the calendar-year medical deductible.  | Preferred<br>Providers <sup>1</sup> | Non-Preferred<br>Providers <sup>1</sup> |
| • Individual   | 2020                                |   |
| • Family   | \$250                               |   |
|  | <b>\$</b> 500                       |   |
| Calendar-Year Copayment Maximum Consyments for services that an medical with a transfer  | <u> </u>                            | 500                                     |
| apply toward the calendar-year maximum.  | \$                                  | 500                                     |
| Calendar-Year Copayment Maximum Copayments for services that are marked with a # do NOT count toward the copayment maximum and continue to be charged after it is reached. Deductible does not apply toward the calendar-year maximum.  Individual |                                     |   |
| apply toward the calendar-year maximum.  | \$3,000                             | \$10,000                                |
| apply toward the calendar-year maximum.  Individual  |                                     | \$10,000<br>\$20,000                    |

| • Family   | \$6,000  | \$10,000  |
|--|--|---|
| LIFETIME MAXIMUMS  |  | \$20,000<br>00,000                                    |
| Covered Services   | <u> </u>   | Copayment   |
| PROFESSIONAL SERVICES  | wember (   | opayment  |
| Physician services   |  |   |
| Office visits and consultations.   | <b>^^</b>  |   |
| Specialist visits and consultations  | \$25/visit*  | 40%*  |
| Laboratory and X-rays  | \$25/visit*  | 40%*  |
| Mammogram and pap test or other FDA-approved cervical cancer screening tests   | \$25/visit   | 40%   |
| Allergy testing or treatment   | \$25/visit*<br>20% <sup>3</sup>                                  | 40%   |
| Diagnostic testing   | 20%  | 40%   |
| Preventive care  | 20%  | 40%   |
| Annual routine physical exam includes: eye/ear screening, immunizations, vaccinations  | \$25/visit*  | Not conserve  |
| <ul> <li>Mammogram and pap test screening</li> </ul>   | \$25/visit*  | Not covered   |
| or other FDA-approved cervical cancer screening tests  | φ23/VISI(  | Not covered   |
| • Laboratory   | \$25/visit*  | Not covered   |
| Well-baby care   | Ψ20/VI3I(  | Not covered   |
| Office visits and consultations includes: eye/ear screening, immunizations, vaccinations   | \$25/visit*  | NI-A I  |
| • Laboratory   | \$25/visit   | Not covered   |
| OUTPATIENT SERVICES  | \$20/VISIL   | Not covered   |
| Outpatient surgery in hospital/facility  | \$50*/surgery + 20%  | 40012   |
| <ul> <li>Outpatient treatment, renal dialysis and necessary supplies</li> </ul>  | 20%  | 40% <sup>2</sup>                                      |
| HOSPITALIZATION SERVICES   | 2070   | 40%**2  |
| Inpatient visits and consultations   | 20%  | 2   |
| Surgeons and assistants, anesthesiologists, pathologists, radiologists   | 20%  | 40% <sup>2</sup>                                      |
| <ul> <li>Semi-private room and board, medically necessary services<br/>(including subacute care) and supplies</li> </ul>   | \$100/admission + 20%  | 40%²<br>40%²  |
| EMERGENCY HEALTH COVERAGE  |  |   |
| Facility services (waived if admitted directly to the hospital as an inpatient)  | 0504   |   |
| Emergency room physician services  | \$50* <sup># .</sup><br><b>20</b> %                              | · <del>-</del>  |
| AMBULANCE SERVICES   | 20%  | 20%   |
| PRESCRIPTION DRUG COVERAGE**   |  | 20%   |
| (Including oral contraceptives, disphragms, and covered dispetic dates and testing over the  | Participating<br>Pharmacy  | Non-Participaling<br>Pharmacy                         |
|  |  | A   |
| Note: If the physician or member requests a brand-name drug when a generic is available, the member is responsible for the difference in cost between the brand and the generic, in addition to the generic copayment. |  | Member pays 25% of allower charge plus a consument of |
| responsible for the difference in cost between the brand and the generic, in addition to the generic copayment.  Retail prescriptions (for up to a 30-day supply)  | \$10 Generic   | charge plus a copayment of                            |
| responsible for the difference in cost between the brand and the generic, in addition to the generic copayment.  Retail prescriptions (for up to a 30-day supply)  | \$10 Generic<br>\$15 Formulary Brand                             | s10 Generic<br>\$15 Formulary Brand                   |
| Retail prescriptions (for up to a 30-day supply)   | \$10 Generic<br>\$15 Formulary Brand<br>\$30 Non-Formulary Brand | charge plus a copayment of<br>\$10 Generic            |
| Retail prescriptions (for up to a 30-day supply)   | \$10 Generic<br>\$15 Formulary Brand                             | s10 Generic \$15 Formulary Briting                    |

| Covered Services   | Member C                                     | opayment                                |
|--|--|---|
| DURABLE MEDICAL EQUIPMENT  | Preferred                                    | Non-Preferred                           |
| Home medical equipment, prosthetics/orthotics  | Providers¹                                   | Providers <sup>1</sup>                  |
| The state of the s | 20%  | 40%                                     |
|  | MHSA Participating<br>Providers <sup>1</sup> | MHSA Non-                               |
| MENTAL HEALTH SERVICES (PSYCHIATRIC) <sup>3</sup>  | Providers                                    | Participating                           |
| Inpatient services   | \$100/admission + 20%                        | Providers¹<br>40%²                      |
| Outpatient visits for severe mental health conditions  | \$25/visit*                                  | 40%***                                  |
| Outpatient visits for non-severe mental health conditions (up to 20 visits per calendar year combined with outpatient chemical dependency visits) <sup>6</sup>   | \$25/visit*                                  | Not covered                             |
| CHEMICAL DEPENDENCY SERVICES (SUBSTANCE ABUSE)3  |  |   |
| Inpatient services for medical acute detoxification  |  |   |
| Outpatient visits (up to 20 visits pur calendar year combined with outpatient non-severe mental  | See "Hospitalization Services"               | See *Hospitalization Service            |
| rieduu visits)   | \$25/visit*                                  | Not covered                             |
| HOME HEALTH SERVICES (combined maximum of 100 preauthorized visits per calendar year)  | Preferred                                    | Non-Preferred                           |
|  | Providers <sup>1</sup>                       | Providers 1                             |
| Home health and home infusion care (see "Outpatient Prescription Drug Coverage" for home self-administered injectables)  | 20%  | 20%4                                    |
| IOSPICE⁵   |  |   |
| Routine home care and inpatient respite care   | No charge                                    | Not covered                             |
| 24 hour continuous home care and general inpatient care  | 20%  | Not covered                             |
| Alternative care <sup>6</sup>  |  |   |
|  |  |   |
| Chiropractic services (up to 12 visits per calendar year) Acupuncture services (up to 20 visits per calendar year)   | \$25/visit                                   | 40%                                     |
| Physical medicine  | \$25/visit                                   | \$25/visit                              |
|  |  |   |
| Office visits and related services (such as physical therapy and occupational therapy)   | \$25/visit                                   | 40%                                     |
| regnancy and maternity  Prenatal and postnatal care  |  |   |
|  | 20%  | 40%                                     |
| All necessary inpatient hospital services  | See "Hospitalization Services"               | See "Hospitalization Services           |
| amily planning   | <u>t</u>                                     |   |
| Family planning counseling   | \$25/visit*                                  | Not covered                             |
| Elective abortion, tubal ligation, vasectomy   | 20%  | Not covered                             |
| killed nursing facility (SNF) services (up to 100 days per calendar year)  | :  | 111111111111111111111111111111111111111 |
| Semi-private accommodations – freestanding SNF   | 20%  | 20%*                                    |
| Semi-private accommodations - hospital SNF unit  | 20%  | 40% <sup>2</sup>                        |
| overed out-of-state benefits Benefits provided through BlueCard Program, for out-of-state  | 20% or \$25 copay                            | 40%                                     |
| nergency and non-emergency care, are provided at the preferred level of the local Rive Diag allowable  |  | •                                       |
| nount when you use a Blue Cross/Blue Shield provider.  |  |   |
| iabetes care   |  |   |
| Equipment, devices and non-testing supplies (for testing supplies, please see "Outpatient Prescription Drug Coverage")   | 20%  | 40%                                     |
| Self-management training and education   | \$25/visit                                   | 40%                                     |
| ptional Benefits Optional dental, vision, inpatient substance abuse treatment  |  | - 7 J / U                               |

The maximum allowed charges for non-emergency hospital services received from a non-preferred hospital is \$800 per day. Members are responsible for 40 percent of this \$600 per day, plus all charges in excess of \$600. For physician services, members pay 40 percent of allowable amounts, plus all charges in excess of allowable

Mental health and chemical dependency services, other than medical acute detoxification, are accessed through the MHSA. Services for medical acute detoxification are accessed through Blue Shield using Blue Shield's preferred providers or non-preferred providers. For a listing of severe mental illnesses, including serious emotional disturbances of a child, and other benefit details, please refer to the Evidence of Coverage or plan contract.

Out-of-network home health care and home infusion services are not covered unless they are preauthorized by Blue Shield. When these services are preauthorized, members pay 20 percent, the preferred provider level.

Covered hospice services received from any hospice agency must be pre-authorized by Blue Shield. If Blue Shield preauthorizes hospice services from a non-participating hospice agency, those hospice services will be reimbursed at participating hospice agency level.

All outpatient non-severe mental health, outpatient substance abuse, acupuncture and chiropractic visits accrue to the calendar-year visit maximum regardless of whether

9 %

When members use acupuncture services performed by a preferred MD, they are responsible for the copayment. When services are obtained from a non-preferred MD or a certified acupuncturist, members are responsible for the copayment in addition to charges in excess of the allowed amount.

Benefits are subject to modification for subsequently enacted state or federal legislation. A11968-250-f Custom (1/03)



ember is responsible for copayment in addition to any charges above allowable amounts. The copayment percentage indicated is a percentage of allowable amounts. Preferred providers accept Blue Shield's allowable amount as full payment for covered services. Non-preferred providers can charge more than these amounts. When members use non-preferred providers, they must pay the applicable copayment plus any amount that exceeds Blue Shield's allowable amount. Charges above the allowable amount do not count toward the calendar-year deductible or copayment maximum. Mental health and chemical dependency services, other than services for medical acute detoxification, are accessed through the mental health services administrator (MHSA) utilizing MHSA participating and MHSA non-participating providers.